

WARRANTEE POLICY

Period of Warrantee

All the products (Stone Veneer) are covered under 2 (two) years of limited warrantee from the date of purchase for only its manufacturing defects.

Covered under Warrantee

Following manufacturing defects are covered under the warrantee. (If installation, impregnations or sealing or coating is done as per instruction)

- ✓ De-lamination of stone from the backing (Fiberglas)
- ✓ Oil Spots
- ✓ Resin Spots
- ✓ Adhesive spots

How Warrantee Works

The customer shall have to send the photos & videos of each & every sheet along with copy of invoice through email at sunil@pancreationsindia.com within 2 years from the date of original purchase. We will judge the claim and we can ask for additional information, photos, videos etc. if the claim is genuine, we shall replace the defective sheets free of cost. Freight cost of the replacement sheets will be borne by the customer only. Pan Creations India shall only bear the cost of defective sheet only.

Disclaimer

PCI reserve the rights to reject the claim after seeing the photos & videos in case there is no manufacturing defect & installation not done properly.

You can write to us on sunil@pancreationsindia.com for further clarification on warrantee policies.